|  | Institution/Consortium/P eer Group | UMBC |  | DR |  | All institutions |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Question | Answers | Count | Percentage of Respondents | Count | Percentage of Respondents | Count | Percentage of Respondents |
| What is your age? | Totals | 372 | 100\% | 22145 | 100\% | 54869 | 100\% |
|  | 18-24 | 330 | 89\% | 19617 | 89\% | 44667 | 81\% |
|  | 25+ | 42 | 11\% | 2528 | 11\% | 10202 | 19\% |
|  | Totals | 372 | 100\% | 22145 | 100\% | 54869 | 100\% |
|  | Freshman or first-year student | 95 | 26\% | 6021 | 27\% | 15314 | 28\% |
|  | Sophomore or second-year student | 61 | 16\% | 4503 | 20\% | 12538 | 23\% |
|  | Junior or third-year student | 91 | 24\% | 5831 | 26\% | 12718 | 23\% |
|  | Senior or fourth-year student | 82 | 22\% | 4496 | 20\% | 10136 | 18\% |
|  | Fifth-year student or beyond | 33 | 9\% | 915 | 4\% | 2505 | 5\% |
| Which of the following best describes your class standing during the current academic year? | Other type of undergraduate student | 10 | 3\% | 379 | 2\% | 1658 | 3\% |
| 1.1 How many internet-capable devices (e.g., desktops, laptops, tablets, smartphones, wearables, gaming devices, streaming media devices) do you own? | Totals | 372 | 100\% | 22120 | 100\% | 54820 | 100\% |
|  | None | 1 | 0\% | 49 | 0\% | 140 | 0\% |
|  | One | 7 | 2\% | 304 | 1\% | 1099 | 2\% |
|  | Two | 106 | 28\% | 6387 | 29\% | 16912 | 31\% |
|  | Three | 98 | 26\% | 6576 | 30\% | 16147 | 29\% |
|  | Four | 74 | 20\% | 3984 | 18\% | 9417 | 17\% |
|  | Five | 33 | 9\% | 1921 | 9\% | 4449 | 8\% |
|  | Six or more | 53 | 14\% | 2899 | 13\% | 6656 | 12\% |
| 1.2a Which of these devices do you have access to?: Desktop | Totals | 372 | 100\% | 22123 | 100\% | 54803 | 100\% |
|  | unchecked | 237 | 64\% | 15352 | 69\% | 36398 | 66\% |
|  | checked | 135 | 36\% | 6771 | 31\% | 18405 | 34\% |
| 1.2a Which of these devices do you have access to?: Laptop | Totals | 372 | 100\% | 22123 | 100\% | 54803 | 100\% |
|  | unchecked | 24 | 6\% | 1936 | 9\% | 4432 | 8\% |
|  | checked | 348 | 94\% | 20187 | 91\% | 50371 | 92\% |
| 1.2a Which of these devices do you have access to?: Hybrid or 2-in-1 device (e.g., Lenovo Yoga, Microsoft Surface) | Totals | 372 | 100\% | 22123 | 100\% | 54803 | 100\% |
|  | unchecked | 322 | 87\% | 19228 | 87\% | 49396 | 90\% |
|  | checked | 50 | 13\% | 2895 | 13\% | 5407 | 10\% |
| 1.2a Which of these devices do you have access to?: Tablet | Totals | 372 | 100\% | 22123 | 100\% | 54803 | 100\% |
|  | unchecked | 257 | 69\% | 14814 | 67\% | 35742 | 65\% |
|  | checked | 115 | 31\% | 7309 | 33\% | 19061 | 35\% |
| 1.2a Which of these devices do you have access to?: Smartphone | Totals | 372 | 100\% | 22123 | 100\% | 54803 | 100\% |
|  | unchecked | 6 | 2\% | 513 | 2\% | 1400 | 3\% |
|  | checked | 366 | 98\% | 21610 | 98\% | 53403 | 97\% |
| 1.2a Which of these devices do you have access to?: Smartwatch (e.g., Apple Watch, Fitbit Ionic, LG Watch, Moto 360, Samsung Gear) | Totals | 372 | 100\% | 22123 | 100\% | 54803 | 100\% |
|  | unchecked | 313 | 84\% | 16817 | 76\% | 43099 | 79\% |
|  | checked | 59 | 16\% | 5306 | 24\% | 11704 | 21\% |
| to?: Augmented/virtual reality headset (e.g., Google Cardboard/Daydream, Oculus Rift, Samsung Gear VR) | Totals | 372 | 100\% | 22123 | 100\% | 54803 | 100\% |
|  | unchecked | 355 | 95\% | 21290 | 96\% | 52784 | 96\% |
|  | checked | 17 | 5\% | 833 | 4\% | 2019 | 4\% |
| 1.2a Which of these devices do you have access <br> to?: 3 D printer | Totals | 372 | 100\% | 22123 | 100\% | 54803 | 100\% |
|  | unchecked | 366 | 98\% | 21198 | 96\% | 52770 | 96\% |
|  | checked | 6 | 2\% | 925 | 4\% | 2033 | 4\% |
| 1.2a Which of these devices do you have access to?: Gaming device (e.g., PlayStation, Xbox) | Totals | 372 | 100\% | 22123 | 100\% | 54803 | 100\% |
|  | unchecked | 217 | 58\% | 13725 | 62\% | 35301 | 64\% |
|  | checked | 155 | 42\% | 8398 | 38\% | 19502 | 36\% |
| 1.2a Which of these devices do you have access to?: Streaming media device (e.g., Amazon Fire TV Stick, Apple TV, Google Chromecast, Roku) | Totals | 372 | 100\% | 22123 | 100\% | 54803 | 100\% |
|  | unchecked | 256 | 69\% | 14967 | 68\% | 38756 | 71\% |
|  | checked | 116 | 31\% | 7156 | 32\% | 16047 | 29\% |
| 1.2a Which of these devices do you have access to?: Voice-controlled speaker/assistant (e.g., Amazon Echo, Google Home) | Totals | 372 | 100\% | 22123 | 100\% | 54803 | 100\% |
|  | unchecked | 301 | 81\% | 18213 | 82\% | 46850 | 85\% |
|  | checked | 71 | 19\% | 3910 | 18\% | 7953 | 15\% |
| 1.2b For the devices to which you have access, please tell us how you have access to them.: <br> Desktop: Personally own | Totals | 135 | 100\% | 6717 | 100\% | 18254 | 100\% |
|  | unchecked | 55 | 41\% | 2566 | 38\% | 7155 | 39\% |
|  | checked | 80 | 59\% | 4151 | 62\% | 11099 | 61\% |
| 1.2b For the devices to which you have access, please tell us how you have access to them.: Desktop: Borrow from friends, family, etc. | Totals | 135 | 100\% | 6717 | 100\% | 18254 | 100\% |
|  | unchecked | 96 | 71\% | 5354 | 80\% | 14815 | 81\% |
|  | checked | 39 | 29\% | 1363 | 20\% | 3439 | 19\% |
| please tell us how you have access to them.: <br> Desktop: Provided by or on loan from college/university | Totals | 135 | 100\% | 6717 | 100\% | 18254 | 100\% |
|  | unchecked | 105 | 78\% | 4878 | 73\% | 12734 | 70\% |
|  | checked | 30 | 22\% | 1839 | 27\% | 5520 | 30\% |
| 1.2b For the devices to which you have access, please tell us how you have access to them.: Laptop: Personally own | Totals | 348 | 100\% | 20107 | 100\% | 50194 | 100\% |
|  | unchecked | 8 | 2\% | 544 | 3\% | 1833 | 4\% |
|  | checked | 340 | 98\% | 19563 | 97\% | 48361 | 96\% |
| 1.2b For the devices to which you have access, please tell us how you have access to them.: Laptop: Borrow from friends, family, etc. | Totals | 348 | 100\% | 20107 | 100\% | 50194 | 100\% |
|  | unchecked | 327 | 94\% | 19472 | 97\% | 48262 | 96\% |
|  | checked | 21 | 6\% | 635 | 3\% | 1932 | 4\% |


| please tell us how you have access to them.: Laptop: Provided by or on loan from college/university | Totals | 348 | 100\% | 20107 | 100\% | 50194 | 100\% |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | unchecked | 346 | 99\% | 19703 | 98\% | 48905 | 97\% |
|  | checked | 2 | 1\% | 404 | 2\% | 1289 | 3\% |
| 1.2b For the devices to which you have access, please tell us how you have access to them.: <br> Hybrid or 2-in-1 device: Personally own | Totals | 50 | 100\% | 2864 | 100\% | 5339 | 100\% |
|  | unchecked | 2 | 4\% | 173 | 6\% | 393 | 7\% |
|  | checked | 48 | 96\% | 2691 | 94\% | 4946 | 93\% |
| please tell us how you have access to them.: Hybrid or 2-in-1 device: Borrow from friends, family, etc. | Totals | 50 | 100\% | 2864 | 100\% | 5339 | 100\% |
|  | unchecked | 48 | 96\% | 2716 | 95\% | 4980 | 93\% |
|  | checked | 2 | 4\% | 148 | 5\% | 359 | 7\% |
| please tell us how you have access to them.: Hybrid or 2-in-1 device: Provided by or on loan from college/university | Totals | 50 | 100\% | 2864 | 100\% | 5339 | 100\% |
|  | unchecked | 50 | 100\% | 2809 | 98\% | 5219 | 98\% |
|  | checked |  |  | 55 | 2\% | 120 | 2\% |
| 1.2b For the devices to which you have access, please tell us how you have access to them.: <br> Tablet: Personally own | Totals | 115 | 100\% | 7272 | 100\% | 18957 | 100\% |
|  | unchecked | 17 | 15\% | 841 | 12\% | 2138 | 11\% |
|  | checked | 98 | 85\% | 6431 | 88\% | 16819 | 89\% |
| 1.2b For the devices to which you have access, please tell us how you have access to them.: <br> Tablet: Borrow from friends, family, etc. | Totals | 115 | 100\% | 7272 | 100\% | 18957 | 100\% |
|  | unchecked | 96 | 83\% | 6417 | 88\% | 16793 | 89\% |
|  | checked | 19 | 17\% | 855 | 12\% | 2164 | 11\% |
| please tell us how you have access to them.: <br> Tablet: Provided by or on loan from college/university | Totals | 115 | 100\% | 7272 | 100\% | 18957 | 100\% |
|  | unchecked | 114 | 99\% | 7137 | 98\% | 18614 | 98\% |
|  | checked | 1 | 1\% | 135 | 2\% | 343 | 2\% |
| 1.2b For the devices to which you have access, please tell us how you have access to them.: Smartphone: Personally own | Totals | 365 | 100\% | 21520 | 100\% | 53180 | 100\% |
|  | unchecked | 2 | 1\% | 158 | 1\% | 450 | 1\% |
|  | checked | 363 | 99\% | 21362 | 99\% | 52730 | 99\% |
| 1.2b For the devices to which you have access, please tell us how you have access to them.: <br> Smartphone: Borrow from friends, family, etc. | Totals | 365 | 100\% | 21520 | 100\% | 53180 | 100\% |
|  | unchecked | 358 | 98\% | 21230 | 99\% | 52419 | 99\% |
|  | checked | 7 | 2\% | 290 | 1\% | 761 | 1\% |
| please tell us how you have access to them.: Smartphone: Provided by or on loan from college/university | Totals | 365 | 100\% | 21520 | 100\% | 53180 | 100\% |
|  | unchecked | 365 | 100\% | 21492 | 100\% | 53060 | 100\% |
|  | checked |  |  | 28 | 0\% | 120 | 0\% |
| 1.2b For the devices to which you have access, please tell us how you have access to them.: <br> Smartwatch: Personally own | Totals | 59 | 100\% | 5273 | 100\% | 11619 | 100\% |
|  | unchecked | 3 | 5\% | 163 | 3\% | 365 | 3\% |
|  | checked | 56 | 95\% | 5110 | 97\% | 11254 | 97\% |
| 1.2b For the devices to which you have access, please tell us how you have access to them.: Smartwatch: Borrow from friends, family, etc. | Totals | 59 | 100\% | 5273 | 100\% | 11619 | 100\% |
|  | unchecked | 56 | 95\% | 5091 | 97\% | 11214 | 97\% |
|  | checked | 3 | 5\% | 182 | 3\% | 405 | 3\% |
| please tell us how you have access to them.: <br> Smartwatch: Provided by or on loan from college/university | Totals | 59 | 100\% | 5273 | 100\% | 11619 | 100\% |
|  | unchecked | 59 | 100\% | 5265 | 100\% | 11600 | 100\% |
|  | checked |  |  | 8 | 0\% | 19 | 0\% |
| please tell us how you have access to them.: Augmented/virtual reality headset: Personally own | Totals | 17 | 100\% | 826 | 100\% | 1996 | 100\% |
|  | unchecked | 2 | 12\% | 253 | 31\% | 579 | 29\% |
|  | checked | 15 | 88\% | 573 | 69\% | 1417 | 71\% |
| please tell us how you have access to them.: Augmented/virtual reality headset: Borrow from friends, family, etc. | Totals | 17 | 100\% | 826 | 100\% | 1996 | 100\% |
|  | unchecked | 15 | 88\% | 638 | 77\% | 1568 | 79\% |
|  | checked | 2 | 12\% | 188 | 23\% | 428 | 21\% |
| $\begin{aligned} & \text { please tell us how you have access to them.: } \\ & \text { Augmented/virtual reality headset: Provided by } \\ & \text { or on loan from college/university } \\ & \hline \end{aligned}$ | Totals | 17 | 100\% | 826 | 100\% | 1996 | 100\% |
|  | unchecked | 17 | 100\% | 748 | 91\% | 1799 | 90\% |
|  | checked |  |  | 78 | 9\% | 197 | 10\% |
| 1.2b For the devices to which you have access, please tell us how you have access to them.: 3D printer: Personally own | Totals | 6 | 100\% | 921 | 100\% | 2018 | 100\% |
|  | unchecked | 3 | 50\% | 641 | 70\% | 1398 | 69\% |
|  | checked | 3 | 50\% | 280 | 30\% | 620 | 31\% |
| 1.2b For the devices to which you have access, please tell us how you have access to them.: 3D printer: Borrow from friends, family, etc. | Totals | 6 | 100\% | 921 | 100\% | 2018 | 100\% |
|  | unchecked | 4 | 67\% | 765 | 83\% | 1650 | 82\% |
|  | checked | 2 | 33\% | 156 | 17\% | 368 | 18\% |
| ```please tell us how you have access to them.: 3D printer: Provided by or on loan from college/university``` | Totals | 6 | 100\% | 921 | 100\% | 2018 | 100\% |
|  | unchecked | 5 | 83\% | 382 | 41\% | 891 | 44\% |
|  | checked | 1 | 17\% | 539 | 59\% | 1127 | 56\% |
| 1.2b For the devices to which you have access, please tell us how you have access to them.: Gaming device: Personally own | Totals | 155 | 100\% | 8360 | 100\% | 19406 | 100\% |
|  | unchecked | 28 | 18\% | 1283 | 15\% | 2974 | 15\% |
|  | checked | 127 | 82\% | 7077 | 85\% | 16432 | 85\% |
| please tell us how you have access to them.: Gaming device: Borrow from friends, family, etc. | Totals | 155 | 100\% | 8360 | 100\% | 19406 | 100\% |
|  | unchecked | 122 | 79\% | 6894 | 82\% | 16029 | 83\% |
|  | checked | 33 | 21\% | 1466 | 18\% | 3377 | 17\% |
| ```please tell us how you have access to them.: Gaming device: Provided by or on loan from college/university``` | Totals | 155 | 100\% | 8360 | 100\% | 19406 | 100\% |
|  | unchecked | 154 | 99\% | 8304 | 99\% | 19285 | 99\% |
|  | checked | 1 | 1\% | 56 | 1\% | 121 | 1\% |
| 1.2b For the devices to which you have access, please tell us how you have access to them.: Streaming media device: Personally own | Totals | 116 | 100\% | 7100 | 100\% | 15901 | 100\% |
|  | unchecked | 39 | 34\% | 1590 | 22\% | 3210 | 20\% |
|  | checked | 77 | 66\% | 5510 | 78\% | 12691 | 80\% |
| please tell us how you have access to them.: Streaming media device: Borrow from friends, family, etc. | Totals | 116 | 100\% | 7100 | 100\% | 15901 | 100\% |
|  | unchecked | 73 | 63\% | 5336 | 75\% | 12351 | 78\% |
|  | checked | 43 | 37\% | 1764 | 25\% | 3550 | 22\% |
| please tell us how you have access to them.: Streaming media device: Provided by or on loan from college/university | Totals | 116 | 100\% | 7100 | 100\% | 15901 | 100\% |
|  | unchecked | 116 | 100\% | 7063 | 99\% | 15802 | 99\% |
|  | checked |  |  | 37 | 1\% | 99 | 1\% |
| please tell us how you have access to them.: <br> Voice-controlled speaker/assistant: Personally own <br> please tell us how you have access to them.: | Totals | 71 | 100\% | 3885 | 100\% | 7887 | 100\% |
|  | unchecked | 24 | 34\% | 815 | 21\% | 1561 | 20\% |
|  | checked | 47 | 66\% | 3070 | 79\% | 6326 | 80\% |
|  | Totals | 71 | 100\% | 3885 | 100\% | 7887 | 100\% |



| 1.3 In the past year, to what extent have you used each device for your academic work?: 3D printer | Totals | 6 | 100\% | 901 | 100\% | 1987 | 100\% |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Did not use at all | 5 | 83\% | 575 | 64\% | 1217 | 61\% |
|  | Used for at least one course |  | - | 221 | 25\% | 445 | 22\% |
|  | Used for about half of my courses | - | - | 38 | 4\% | 109 | 5\% |
|  | Used for most of my courses | - | - | 26 | 3\% | 79 | 4\% |
|  | Used for all my courses | 1 | 17\% | 41 | 5\% | 137 | 7\% |
| 1.3 In the past year, to what extent have you used each device for your academic work?: Gaming device | Totals | 153 | 100\% | 8245 | 100\% | 19084 | 100\% |
|  | Did not use at all | 151 | 99\% | 7916 | 96\% | 18244 | 96\% |
|  | Used for at least one course | 2 | 1\% | 209 | 3\% | 515 | 3\% |
|  | Used for about half of my courses | - | - | 49 | 1\% | 124 | 1\% |
|  | Used for most of my courses | - | - | 16 | 0\% | 55 | 0\% |
|  | Used for all my courses | $-$ | - | 55 | 1\% | 146 | 1\% |
| 1.3 In the past year, to what extent have you used each device for your academic work?: Streaming media device | Totals | 116 | 100\% | 7021 | 100\% | 15702 | 100\% |
|  | Did not use at all | 94 | 81\% | 5597 | 80\% | 12440 | 79\% |
|  | Used for at least one course | 17 | 15\% | 1034 | 15\% | 2242 | 14\% |
|  | Used for about half of my courses | 3 | 3\% | 197 | 3\% | 527 | 3\% |
|  | Used for most of my courses | - | - | 86 | 1\% | 214 | 1\% |
|  | Used for all my courses | 2 | 2\% | 107 | 2\% | 279 | 2\% |
| 1.3 In the past year, to what extent have you used each device for your academic work?: Voice-controlled speaker/assistant | Totals | 70 | 100\% | 3845 | 100\% | 7797 | 100\% |
|  | Did not use at all | 61 | 87\% | 3318 | 86\% | 6583 | 84\% |
|  | Used for at least one course | 7 | 10\% | 315 | 8\% | 710 | 9\% |
|  | Used for about half of my courses | 2 | 3\% | 107 | 3\% | 231 | 3\% |
|  | Used for most of my courses | - | - | 37 | 1\% | 105 | 1\% |
|  | Used for all my courses | - | - | 68 | 2\% | 168 | 2\% |
| 1.4 How important is each device to your academic success?: Desktop | Totals | 109 | 100\% | 5601 | 100\% | 15516 | 100\% |
|  | Not at all important | 4 | 4\% | 167 | 3\% | 417 | 3\% |
|  | Not very important | 21 | 19\% | 787 | 14\% | 2020 | 13\% |
|  | Moderately important | 26 | 24\% | 1268 | 23\% | 3440 | 22\% |
|  | Very important | 21 | 19\% | 1091 | 19\% | 3115 | 20\% |
|  | Extremely important | 37 | 34\% | 2288 | 41\% | 6524 | 42\% |
| 1.4 How important is each device to your academic success?: Laptop | Totals | 335 | 100\% | 19721 | 100\% | 49028 | 100\% |
|  | Not at all important | - | - | 29 | 0\% | 83 | 0\% |
|  | Not very important | - | - | 147 | 1\% | 498 | 1\% |
|  | Moderately important | 15 | 4\% | 727 | 4\% | 2227 | 5\% |
|  | Very important | 42 | 13\% | 2620 | 13\% | 7578 | 15\% |
|  | Extremely important | 278 | 83\% | 16198 | 82\% | 38642 | 79\% |
| 1.4 How important is each device to your academic success?: Hybrid or 2-in-1 device | Totals | 48 | 100\% | 2649 | 100\% | 4819 | 100\% |
|  | Not at all important | 2 | 4\% | 41 | 2\% | 82 | 2\% |
|  | Not very important | 1 | 2\% | 94 | 4\% | 229 | 5\% |
|  | Moderately important | 5 | 10\% | 193 | 7\% | 441 | 9\% |
|  | Very important | 9 | 19\% | 412 | 16\% | 783 | 16\% |
|  | Extremely important | 31 | 65\% | 1909 | 72\% | 3284 | 68\% |
| 1.4 How important is each device to your academic success?: Tablet | Totals | 64 | 100\% | 4189 | 100\% | 11207 | 100\% |
|  | Not at all important | 1 | 2\% | 209 | 5\% | 596 | 5\% |
|  | Not very important | 18 | 28\% | 923 | 22\% | 2489 | 22\% |
|  | Moderately important | 16 | 25\% | 1256 | 30\% | 3322 | 30\% |
|  | Very important | 12 | 19\% | 709 | 17\% | 1997 | 18\% |
|  | Extremely important | 17 | 27\% | 1092 | 26\% | 2803 | 25\% |


| 1.4 How important is each device to your academic success?: Smartphone | Totals | 312 | 100\% | 19104 | 100\% | 46778 | 100\% |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Not at all important | 6 | 2\% | 433 | 2\% | 1123 | 2\% |
|  | Not very important | 60 | 19\% | 2883 | 15\% | 6860 | 15\% |
|  | Moderately important | 106 | 34\% | 5762 | 30\% | 13679 | 29\% |
|  | Very important | 59 | 19\% | 4266 | 22\% | 10761 | 23\% |
|  | Extremely important | 81 | 26\% | 5760 | 30\% | 14355 | 31\% |
| 1.4 How important is each device to your academic success?: Smartwatch | Totals | 10 | 100\% | 942 | 100\% | 2112 | 100\% |
|  | Not at all important | 2 | 20\% | 185 | 20\% | 409 | 19\% |
|  | Not very important | 3 | 30\% | 334 | 35\% | 750 | 36\% |
|  | Moderately important | 1 | 10\% | 230 | 24\% | 492 | 23\% |
|  | Very important | 1 | 10\% | 80 | 8\% | 184 | 9\% |
|  | Extremely important | 3 | 30\% | 113 | 12\% | 277 | 13\% |
| 1.4 How important is each device to your academic success?: Augmented/virtual reality headset | Totals | - | - | 47 | 100\% | 156 | 100\% |
|  | Not at all important | - | - | 9 | 19\% | 33 | 21\% |
|  | Not very important | - | - | 19 | 40\% | 53 | 34\% |
|  | Moderately important | - | - | 8 | 17\% | 36 | 23\% |
|  | Very important |  | - | 4 | 9\% | 13 | 8\% |
|  | Extremely important | - | - | 7 | 15\% | 21 | 13\% |
| 1.4 How important is each device to your academic success?: 3D printer | Totals | 1 | 100\% | 324 | 100\% | 766 | 100\% |
|  | Not at all important | - | - | 30 | 9\% | 64 | 8\% |
|  | Not very important | - | - | 117 | 36\% | 221 | 29\% |
|  | Moderately important | - | - | 92 | 28\% | 210 | 27\% |
|  | Very important |  | - | 39 | 12\% | 114 | 15\% |
|  | Extremely important | 1 | 100\% | 46 | 14\% | 157 | 20\% |
| 1.4 How important is each device to your academic success?: Gaming device | Totals | 2 | 100\% | 327 | 100\% | 835 | 100\% |
|  | Not at all important | 2 | 100\% | 100 | 31\% | 232 | 28\% |
|  | Not very important | - | - | 114 | 35\% | 276 | 33\% |
|  | Moderately important | - | - | 48 | 15\% | 137 | 16\% |
|  | Very important |  | - | 21 | 6\% | 61 | 7\% |
|  | Extremely important | - | - | 44 | 13\% | 129 | 15\% |
| 1.4 How important is each device to your academic success?: Streaming media device | Totals | 22 | 100\% | 1420 | 100\% | 3256 | 100\% |
|  | Not at all important | 3 | 14\% | 340 | 24\% | 655 | 20\% |
|  | Not very important | 10 | 45\% | 597 | 42\% | 1376 | 42\% |
|  | Moderately important | 6 | 27\% | 290 | 20\% | 724 | 22\% |
|  | Very important | 2 | 9\% | 76 | 5\% | 221 | 7\% |
|  | Extremely important | 1 | 5\% | 117 | 8\% | 280 | 9\% |
| 1.4 How important is each device to your academic success?: Voice-controlled speaker/assistant | Totals | 9 | 100\% | 526 | 100\% | 1210 | 100\% |
|  | Not at all important | 4 | 44\% | 133 | 25\% | 278 | 23\% |
|  | Not very important | 4 | 44\% | 230 | 44\% | 495 | 41\% |
|  | Moderately important | 1 | 11\% | 90 | 17\% | 242 | 20\% |
|  | Very important | - | - | 31 | 6\% | 85 | 7\% |
|  | Extremely important | - | - | 42 | 8\% | 110 | 9\% |
| 2.1 How would you describe your overall technology experience at your institution? | Totals | 365 | 100\% | 21837 | 100\% | 54032 | 100\% |
|  | Poor | 5 | 1\% | 360 | 2\% | 1120 | 2\% |
|  | Fair | 21 | 6\% | 1172 | 5\% | 3262 | 6\% |
|  | Neutral | 78 | 21\% | 2737 | 13\% | 7191 | 13\% |
|  | Good | 186 | 51\% | 11355 | 52\% | 27465 | 51\% |
|  | Excellent | 75 | 21\% | 6213 | 28\% | 14994 | 28\% |
| 2.2 In the past 12 months, have you taken any course (or participated in a competency-based program) that was completely online? | Totals | 372 | 100\% | 22114 | 100\% | 54790 | 100\% |
|  | None of my courses have been completely online. | 255 | 69\% | 9371 | 42\% | 24404 | 45\% |
|  | Some but not all of my courses have been completely online. | 116 | 31\% | 12025 | 54\% | 27647 | 50\% |
|  | All of my courses have been completely online. | 1 | 0\% | 718 | 3\% | 2739 | 5\% |
|  | Totals | 247 | 100\% | 14344 | 100\% | 32634 | 100\% |


| 2.3 Thinking about the past year, please rate your experiences with Wi-Fi networks on campus:: Reliability of access to Wi-Fi in student housing/dormitories | Poor | 20 | 8\% | 1192 | 8\% | 3361 | 10\% |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Fair | 29 | 12\% | 1736 | 12\% | 4299 | 13\% |
|  | Neutral | 42 | 17\% | 2176 | 15\% | 5389 | 17\% |
|  | Good | 102 | 41\% | 5247 | 37\% | 11494 | 35\% |
|  | Excellent | 54 | 22\% | 3993 | 28\% | 8091 | 25\% |
| 2.3 Thinking about the past year, please rate your experiences with Wi-Fi networks on campus:: Reliability of access to Wi-Fi in campus libraries | Totals | 362 | 100\% | 20249 | 100\% | 48944 | 100\% |
|  | Poor | 9 | 2\% | 591 | 3\% | 1565 | 3\% |
|  | Fair | 12 | 3\% | 1292 | 6\% | 3217 | 7\% |
|  | Neutral | 38 | 10\% | 1607 | 8\% | 4265 | 9\% |
|  | Good | 144 | 40\% | 7544 | 37\% | 18212 | 37\% |
|  | Excellent | 159 | 44\% | 9215 | 46\% | 21685 | 44\% |
| 2.3 Thinking about the past year, please rate your experiences with Wi-Fi networks on campus:: Reliability of access to Wi-Fi in classroom/instructional spaces | Totals | 367 | 100\% | 21166 | 100\% | 51114 | 100\% |
|  | Poor | 13 | 4\% | 780 | 4\% | 2262 | 4\% |
|  | Fair | 31 | 8\% | 1892 | 9\% | 4810 | 9\% |
|  | Neutral | 50 | 14\% | 2132 | 10\% | 5871 | 11\% |
|  | Good | 159 | 43\% | 8826 | 42\% | 20771 | 41\% |
|  | Excellent | 114 | 31\% | 7536 | 36\% | 17400 | 34\% |
| 2.3 Thinking about the past year, please rate your experiences with Wi-Fi networks on campus:: Reliability of access to Wi-Fi in outdoor spaces | Totals | 355 | 100\% | 20480 | 100\% | 48345 | 100\% |
|  | Poor | 69 | 19\% | 3632 | 18\% | 8416 | 17\% |
|  | Fair | 70 | 20\% | 4225 | 21\% | 9488 | 20\% |
|  | Neutral | 71 | 20\% | 4536 | 22\% | 11036 | 23\% |
|  | Good | 111 | 31\% | 5837 | 29\% | 13869 | 29\% |
|  | Excellent | 34 | 10\% | 2250 | 11\% | 5536 | 11\% |
| 2.3 Thinking about the past year, please rate your experiences with Wi-Fi networks on campus:: Ease of login to Wi-Fi network(s) provided by the institution | Totals | 366 | 100\% | 21181 | 100\% | 51159 | 100\% |
|  | Poor | 35 | 10\% | 1331 | 6\% | 3452 | 7\% |
|  | Fair | 39 | 11\% | 2445 | 12\% | 5876 | 11\% |
|  | Neutral | 67 | 18\% | 3098 | 15\% | 7537 | 15\% |
|  | Good | 144 | 39\% | 7948 | 38\% | 18941 | 37\% |
|  | Excellent | 81 | 22\% | 6359 | 30\% | 15353 | 30\% |
| 2.4 Do you live...? | Totals | 371 | 100\% | 21358 | 100\% | 51936 | 100\% |
|  | On campus | 176 | 47\% | 7976 | 37\% | 16810 | 32\% |
|  | Off campus | 195 | 53\% | 13382 | 63\% | 35126 | 68\% |
| the following online student success tools are provided by your institution?: Guidance about courses you might consider taking in the future | Totals | 372 | 100\% | 22145 | 100\% | 54869 | 100\% |
|  | unchecked | 228 | 61\% | 12670 | 57\% | 31563 | 58\% |
|  | checked | 144 | 39\% | 9475 | 43\% | 23306 | 42\% |
| the following online student success tools are provided by your institution?: Early-alert systems designed to catch potential academic | Totals | 372 | 100\% | 22145 | 100\% | 54869 | 100\% |
|  | unchecked | 177 | 48\% | 14616 | 66\% | 36856 | 67\% |
|  | checked | 195 | 52\% | 7529 | 34\% | 18013 | 33\% |
| the following online student success tools are provided by your institution?: Tools that suggest how to improve performance in a | Totals | 372 | 100\% | 22145 | 100\% | 54869 | 100\% |
|  | unchecked | 213 | 57\% | 14726 | 66\% | 36311 | 66\% |
|  | checked | 159 | 43\% | 7419 | 34\% | 18558 | 34\% |
| the following online student success tools are provided by your institution?: Tools that suggest new or different academic resources | Totals | 372 | 100\% | 22145 | 100\% | 54869 | 100\% |
|  | unchecked | 133 | 36\% | 9827 | 44\% | 25555 | 47\% |
|  | checked | 239 | 64\% | 12318 | 56\% | 29314 | 53\% |
| the following online student success tools are provided by your institution?: Degree planning or mapping tools that identify courses needed | Totals | 372 | 100\% | 22145 | 100\% | 54869 | 100\% |
|  | unchecked | 33 | 9\% | 4809 | 22\% | 15744 | 29\% |
|  | checked | 339 | 91\% | 17336 | 78\% | 39125 | 71\% |
| the following online student success tools are provided by your institution?: Degree audit tools that show the degree requirements | Totals | 372 | 100\% | 22145 | 100\% | 54869 | 100\% |
|  | unchecked | 33 | 9\% | 6523 | 29\% | 20820 | 38\% |
|  | checked | 339 | 91\% | 15622 | 71\% | 34049 | 62\% |
| the following online student success tools are provided by your institution?: Self-service tools for conducting student-related business (e.g., | Totals | 372 | 100\% | 22145 | 100\% | 54869 | 100\% |
|  | unchecked | 61 | 16\% | 6014 | 27\% | 16271 | 30\% |
|  | checked | 311 | 84\% | 16131 | 73\% | 38598 | 70\% |
| the following online student success tools are provided by your institution?: Self-service systems for tracking credits, credit transfers, | Totals | 372 | 100\% | 22145 | 100\% | 54869 | 100\% |
|  | unchecked | 71 | 19\% | 6789 | 31\% | 19565 | 36\% |
|  | checked | 301 | 81\% | 15356 | 69\% | 35304 | 64\% |
| the following online student success tools are provided by your institution?: Self-service referral systems to social or community | Totals | 372 | 100\% | 22145 | 100\% | 54869 | 100\% |
|  | unchecked | 163 | 44\% | 11612 | 52\% | 29514 | 54\% |
|  | checked | 209 | 56\% | 10533 | 48\% | 25355 | 46\% |
| 2.5b How frequently do you use the following online student success tools provided by your institution?: Guidance about courses you might consider taking in the future (e.g., other courses you might like or we recommend suggestions) | Totals | 143 | 100\% | 9459 | 100\% | 23228 | 100\% |
|  | Havent used service | 46 | 32\% | 2278 | 24\% | 5932 | 26\% |
|  | Less than once per year | 15 | 10\% | 998 | 11\% | 2549 | 11\% |
|  | At least once per year | 22 | 15\% | 1483 | 16\% | 3803 | 16\% |
|  | At least once per semester | 50 | 35\% | 3538 | 37\% | 7904 | 34\% |
|  | At least once per month | 10 | 7\% | 898 | 9\% | 2127 | 9\% |
|  | At least once per week |  |  | 264 | 3\% | 913 | 4\% |


| 2.5b How frequently do you use the following online student success tools provided by your institution?: Early-alert systems designed to catch potential academic trouble as soon as possible | Totals | 193 | 100\% | 7485 | 100\% | 17889 | 100\% |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Havent used service | 85 | 44\% | 2876 | 38\% | 6692 | 37\% |
|  | Less than once per year | 24 | 12\% | 1005 | 13\% | 2210 | 12\% |
|  | At least once per year | 25 | 13\% | 955 | 13\% | 2262 | 13\% |
|  | At least once per semester | 33 | 17\% | 1529 | 20\% | 3600 | 20\% |
|  | At least once per month | 16 | 8\% | 779 | 10\% | 1866 | 10\% |
|  | At least once per week | 10 | 5\% | 341 | 5\% | 1259 | 7\% |
| 2.5b How frequently do you use the following online student success tools provided by your institution?: Tools that suggest how to improve performance in a course | Totals | 157 | 100\% | 7353 | 100\% | 18380 | 100\% |
|  | Havent used service | 56 | 36\% | 2394 | 33\% | 5655 | 31\% |
|  | Less than once per year | 20 | 13\% | 840 | 11\% | 1993 | 11\% |
|  | At least once per year | 14 | 9\% | 1041 | 14\% | 2590 | 14\% |
|  | At least once per semester | 41 | 26\% | 1782 | 24\% | 4183 | 23\% |
|  | At least once per month | 17 | 11\% | 897 | 12\% | 2440 | 13\% |
|  | At least once per week | 9 | 6\% | 399 | 5\% | 1519 | 8\% |
| 2.5b How frequently do you use the following online student success tools provided by your institution?: Tools that suggest new or different academic resources (e.g., tutoring, skillsbuilding opportunities) | Totals | 236 | 100\% | 12222 | 100\% | 29053 | 100\% |
|  | Havent used service | 79 | $33 \%$ | 3961 | 32\% | 9174 | 32\% |
|  | Less than once per year | 35 | 15\% | 1803 | 15\% | 4049 | 14\% |
|  | At least once per year | 35 | 15\% | 1869 | 15\% | 4390 | 15\% |
|  | At least once per semester | 51 | 22\% | 2742 | 22\% | 6279 | 22\% |
|  | At least once per month | 20 | 8\% | 1355 | 11\% | 3274 | 11\% |
|  | At least once per week | 16 | 7\% | 492 | 4\% | 1887 | 6\% |
| 2.5b How frequently do you use the following online student success tools provided by your institution?: Degree planning or mapping tools that identify courses needed to complete your degree | Totals | 335 | 100\% | 17229 | 100\% | 38838 | 100\% |
|  | Havent used service | 17 | 5\% | 985 | 6\% | 2728 | 7\% |
|  | Less than once per year | 13 | 4\% | 829 | 5\% | 2091 | 5\% |
|  | At least once per year | 35 | 10\% | 1958 | 11\% | 4851 | 12\% |
|  | At least once per semester | 175 | 52\% | 8839 | 51\% | 19282 | 50\% |
|  | At least once per month | 84 | 25\% | 3823 | 22\% | 8067 | 21\% |
|  | At least once per week | 11 | 3\% | 795 | 5\% | 1819 | 5\% |
| 2.5b How frequently do you use the following online student success tools provided by your institution?: Degree audit tools that show degree requirements completed | Totals | 336 | 100\% | 15499 | 100\% | 33761 | 100\% |
|  | Havent used service | 9 | 3\% | 845 | 5\% | 2123 | 6\% |
|  | Less than once per year | 7 | 2\% | 689 | 4\% | 1566 | 5\% |
|  | At least once per year | 30 | 9\% | 1812 | 12\% | 3989 | 12\% |
|  | At least once per semester | 185 | 55\% | 8028 | 52\% | 17112 | 51\% |
|  | At least once per month | 88 | 26\% | 3466 | 22\% | 7346 | 22\% |
|  | At least once per week | 17 | 5\% | 659 | 4\% | 1625 | 5\% |
| 2.5b How frequently do you use the following online student success tools provided by your institution?: Self-service tools for conducting student-related business (e.g., registration, finances, grades and transcripts) | Totals | 308 | 100\% | 16038 | 100\% | 38321 | 100\% |
|  | Havent used service | 12 | 4\% | 888 | 6\% | 2271 | 6\% |
|  | Less than once per year | 8 | 3\% | 624 | 4\% | 1554 | 4\% |
|  | At least once per year | 24 | 8\% | 1541 | 10\% | 4008 | 10\% |
|  | At least once per semester | 145 | 47\% | 6916 | 43\% | 15863 | 41\% |
|  | At least once per month | 91 | 30\% | 4571 | 29\% | 10166 | 27\% |
|  | At least once per week | 28 | 9\% | 1498 | 9\% | 4459 | 12\% |


| 2.5b How frequently do you use the following online student success tools provided by your institution?: Self-service systems for tracking credits, credit transfers, and dual enrollment | Totals | 297 | 100\% | 15243 | 100\% | 35005 | 100\% |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Havent used service | 23 | 8\% | 1363 | 9\% | 3438 | 10\% |
|  | Less than once per year | 18 | 6\% | 1266 | 8\% | 2678 | 8\% |
|  | At least once per year | 42 | 14\% | 2446 | 16\% | 5284 | 15\% |
|  | At least once per semester | 147 | 49\% | 7081 | 46\% | 15398 | 44\% |
|  | At least once per month | 55 | 19\% | 2536 | 17\% | 6390 | 18\% |
|  | At least once per week | 12 | 4\% | 551 | 4\% | 1817 | 5\% |
| 2.5b How frequently do you use the following online student success tools provided by your institution?: Self-service referral systems to social or community resources (e.g., volunteer opportunities, community events, crisis counseling) | Totals | 204 | 100\% | 10460 | 100\% | 25146 | 100\% |
|  | Havent used service | 67 | 33\% | 2902 | 28\% | 7514 | 30\% |
|  | Less than once per year | 26 | 13\% | 1356 | 13\% | 3161 | 13\% |
|  | At least once per year | 28 | 14\% | 1562 | 15\% | 3657 | 15\% |
|  | At least once per semester | 46 | 23\% | 2470 | 24\% | 5514 | 22\% |
|  | At least once per month | 25 | 12\% | 1572 | 15\% | 3632 | 14\% |
|  | At least once per week | 12 | 6\% | 598 | 6\% | 1668 | 7\% |
| 2.5 c How useful do you find the following online student success tools provided by your institution?: Guidance about courses you might consider taking in the future (e.g., other courses you might like or we recommend suggestions) | Totals | 97 | 100\% | 7145 | 100\% | 17197 | 100\% |
|  | Not at all useful | 2 | 2\% | 101 | 1\% | 304 | 2\% |
|  | Not very useful | 5 | 5\% | 479 | 7\% | 1137 | 7\% |
|  | Moderately useful | 46 | 47\% | 2941 | 41\% | 6983 | 41\% |
|  | Very useful | 26 | 27\% | 2482 | 35\% | 6022 | 35\% |
|  | Extremely useful | 18 | 19\% | 1142 | 16\% | 2751 | 16\% |
| 2.5c How useful do you find the following online student success tools provided by your institution?: Early-alert systems designed to catch potential academic trouble as soon as possible | Totals | 107 | 100\% | 4579 | 100\% | 11137 | 100\% |
|  | Not at all useful |  |  | 80 | 2\% | 167 | 1\% |
|  | Not very useful | 8 | 7\% | 347 | 8\% | 719 | 6\% |
|  | Moderately useful | 36 | 34\% | 1711 | 37\% | 3951 | 35\% |
|  | Very useful | 38 | 36\% | 1583 | 35\% | 4021 | 36\% |
|  | Extremely useful | 25 | 23\% | 858 | 19\% | 2279 | 20\% |
| 2.5c How useful do you find the following online student success tools provided by your institution?: Tools that suggest how to improve performance in a course | Totals | 101 | 100\% | 4943 | 100\% | 12669 | 100\% |
|  | Not at all useful | 4 | 4\% | 66 | 1\% | 155 | 1\% |
|  | Not very useful | 10 | 10\% | 405 | 8\% | 893 | 7\% |
|  | Moderately useful | 40 | 40\% | 1966 | 40\% | 4846 | 38\% |
|  | Very useful | 28 | 28\% | 1733 | 35\% | 4476 | 35\% |
|  | Extremely useful | 19 | 19\% | 773 | 16\% | 2299 | 18\% |
| 2.5c How useful do you find the following online student success tools provided by your institution?: Tools that suggest new or different academic resources (e.g., tutoring, skillsbuilding opportunities) | Totals | 156 | 100\% | 8231 | 100\% | 19813 | 100\% |
|  | Not at all useful |  |  | 83 | 1\% | 213 | 1\% |
|  | Not very useful | 18 | 12\% | 628 | 8\% | 1348 | 7\% |
|  | Moderately useful | 69 | 44\% | 3437 | 42\% | 7822 | 39\% |
|  | Very useful | 40 | 26\% | 2829 | 34\% | 7006 | 35\% |
|  | Extremely useful | 29 | 19\% | 1254 | 15\% | 3424 | 17\% |
| 2.5c How useful do you find the following online student success tools provided by your institution?: Degree planning or mapping tools that identify courses needed to complete your degree | Totals | 318 | 100\% | 16216 | 100\% | 36037 | 100\% |
|  | Not at all useful | 2 | 1\% | 60 | 0\% | 166 | 0\% |
|  | Not very useful | 7 | 2\% | 414 | 3\% | 981 | 3\% |
|  | Moderately useful | 58 | 18\% | 3278 | 20\% | 7743 | 21\% |
|  | Very useful | 116 | 36\% | 6576 | 41\% | 14632 | 41\% |
|  | Extremely useful | 135 | 42\% | 5888 | 36\% | 12515 | 35\% |
| 2.5c How useful do you find the following online student success tools provided by your institution?: Degree audit tools that show the degree requirements completed | Totals | 327 | 100\% | 14613 | 100\% | 31544 | 100\% |
|  | Not at all useful | 1 | 0\% | 57 | 0\% | 134 | 0\% |
|  | Not very useful | 3 | 1\% | 296 | 2\% | 693 | 2\% |
|  | Moderately useful | 55 | 17\% | 2568 | 18\% | 5979 | 19\% |
|  | Very useful | 109 | 33\% | 5793 | 40\% | 12604 | 40\% |
|  | Extremely useful | 159 | 49\% | 5899 | 40\% | 12134 | 38\% |
| 2.5c How useful do you find the following online student success tools provided by your institution?: Self-service tools for conducting student-related business (e.g., registration, finances, grades and transcripts) | Totals | 295 | 100\% | 15112 | 100\% | 35964 | 100\% |
|  | Not at all useful | 3 | 1\% | 41 | 0\% | 126 | 0\% |
|  | Not very useful | 4 | 1\% | 351 | 2\% | 893 | 2\% |
|  | Moderately useful | 79 | 27\% | 3510 | 23\% | 8484 | 24\% |
|  | Very useful | 105 | 36\% | 6106 | 40\% | 14649 | 41\% |
|  | Extremely useful | 104 | 35\% | 5104 | 34\% | 11812 | 33\% |
| 2.5c How useful do you find the following online student success tools provided by your institution?: Self-service systems for tracking credits, credit transfers, and dual enrollment | Totals | 274 | 100\% | 13838 | 100\% | 31483 | 100\% |
|  | Not at all useful |  | - | 45 | 0\% | 114 | 0\% |
|  | Not very useful | 7 | 3\% | 429 | 3\% | 995 | 3\% |
|  | Moderately useful | 78 | 28\% | 3989 | 29\% | 8924 | 28\% |
|  | Very useful | 106 | 39\% | 5509 | 40\% | 12684 | 40\% |
|  | Extremely useful | 83 | 30\% | 3866 | 28\% | 8766 | 28\% |
| 2.5c How useful do you find the following online student success tools provided by your institution?: Self-service referral systems to social or community resources (e.g., volunteer opportunities, community events, crisis counseling) | Totals | 137 | 100\% | 7538 | 100\% | 17581 | 100\% |
|  | Not at all useful | 1 | 1\% | 54 | 1\% | 134 | 1\% |
|  | Not very useful | 13 | 9\% | 484 | 6\% | 1175 | 7\% |
|  | Moderately useful | 53 | 39\% | 2995 | 40\% | 6852 | 39\% |
|  | Very useful | 44 | 32\% | 2629 | 35\% | 6144 | 35\% |
|  | Extremely useful | 26 | 19\% | 1376 | 18\% | 3276 | 19\% |


| 2.6a In the past 12 months, how much did you use your institutions learning management system (e.g., Blackboard, Moodle, Sakai, D2L Brightspace, Canvas)? | Totals | 371 | 100\% | 22107 | 100\% | 54762 | 100\% |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Did not use at all | 3 | 1\% | 528 | 2\% | 3158 | 6\% |
|  | Used for at least one course | 8 | 2\% | 509 | 2\% | 1919 | 4\% |
|  | Used for about half of my courses | 5 | 1\% | 943 | 4\% | 2612 | 5\% |
|  | Used for most of my courses | 90 | 24\% | 4522 | 20\% | 10767 | 20\% |
|  | Used for all my courses | 265 | 71\% | 15605 | 71\% | 36306 | 66\% |
| 2.6b Please indicate your overall satisfaction with the learning management system: | Totals | 360 | 100\% | 21425 | 100\% | 51042 | 100\% |
|  | Very dissatisfied | 7 | 2\% | 197 | 1\% | 589 | 1\% |
|  | Dissatisfied | 28 | 8\% | 645 | 3\% | 1807 | 4\% |
|  | Neutral | 82 | 23\% | 3598 | 17\% | 9274 | 18\% |
|  | Satisfied | 194 | 54\% | 12530 | 58\% | 28677 | 56\% |
|  | Very satisfied | 49 | 14\% | 4455 | 21\% | 10695 | 21\% |
| related to using your institution's learning management system? Select all that apply.: My instructor(s) | Totals | 353 | 100\% | 21050 | 100\% | 50504 | 100\% |
|  | unchecked | 174 | 49\% | 11169 | 53\% | 26543 | 53\% |
|  | checked | 179 | 51\% | 9881 | 47\% | 23961 | 47\% |
| related to using your institution's learning management system? Select all that apply.: My institution's help desk | Totals | 353 | 100\% | 21050 | 100\% | 50504 | 100\% |
|  | unchecked | 277 | 78\% | 15764 | 75\% | 35109 | 70\% |
|  | checked | 76 | 22\% | 5286 | 25\% | 15395 | 30\% |
| related to using your institution's learning management system? Select all that apply.: The help function within the learning management | Totals | 353 | 100\% | 21050 | 100\% | 50504 | 100\% |
|  | unchecked | 263 | 75\% | 17036 | 81\% | 40627 | 80\% |
|  | checked | 90 | 25\% | 4014 | 19\% | 9877 | 20\% |
| related to using your institution's learning management system? Select all that apply.: Google or other internet search | Totals | 353 | 100\% | 21050 | 100\% | 50504 | 100\% |
|  | unchecked | 164 | 46\% | 11944 | 57\% | 30339 | 60\% |
|  | checked | 189 | 54\% | 9106 | 43\% | 20165 | 40\% |
| related to using your institution's learning management system? Select all that apply.: YouTube search | Totals | 353 | 100\% | 21050 | 100\% | 50504 | 100\% |
|  | unchecked | 310 | 88\% | 18744 | 89\% | 44473 | 88\% |
|  | checked | 43 | 12\% | 2306 | 11\% | 6031 | 12\% |
| related to using your institution's learning management system? Select all that apply.: My classmates | Totals | 353 | 100\% | 21050 | 100\% | 50504 | 100\% |
|  | unchecked | 175 | 50\% | 11355 | 54\% | 26743 | 53\% |
|  | checked | 178 | 50\% | 9695 | 46\% | 23761 | 47\% |
| related to using your institution's learning management system? Select all that apply.: My friends | Totals | 353 | 100\% | 21050 | 100\% | 50504 | 100\% |
|  | unchecked | 262 | 74\% | 14269 | 68\% | 35027 | 69\% |
|  | checked | 91 | 26\% | 6781 | 32\% | 15477 | 31\% |
| related to using your institution's learning management system? Select all that apply.: My family | Totals | 353 | 100\% | 21050 | 100\% | 50504 | 100\% |
|  | unchecked | 340 | 96\% | 20082 | 95\% | 47621 | 94\% |
|  | checked | 13 | 4\% | 968 | 5\% | 2883 | 6\% |
| related to using your institution's learning management system? Select all that apply.: Other | Totals | 353 | 100\% | 21050 | 100\% | 50504 | 100\% |
|  | unchecked | 338 | 96\% | 20278 | 96\% | 48282 | 96\% |
|  | checked | 15 | 4\% | 772 | 4\% | 2222 | 4\% |
| 2.6d How would you rate the technical support provided for the learning management system?: My instructor(s) | Totals | 172 | 100\% | 9453 | 100\% | 22969 | 100\% |
|  | Poor | 2 | 1\% | 249 | 3\% | 511 | 2\% |
|  | Fair | 11 | 6\% | 660 | 7\% | 1507 | 7\% |
|  | Neutral | 42 | 24\% | 1984 | 21\% | 4402 | 19\% |
|  | Good | 85 | 49\% | 4625 | 49\% | 10974 | 48\% |
|  | Excellent | 32 | 19\% | 1935 | 20\% | 5575 | 24\% |
| 2.6d How would you rate the technical support provided for the learning management system?: My institution's help desk | Totals | 62 | 100\% | 4825 | 100\% | 14131 | 100\% |
|  | Poor | 2 | 3\% | 85 | 2\% | 217 | 2\% |
|  | Fair | 7 | 11\% | 167 | 3\% | 551 | 4\% |
|  | Neutral | 8 | 13\% | 560 | 12\% | 1605 | 11\% |
|  | Good | 34 | 55\% | 2110 | 44\% | 5950 | 42\% |
|  | Excellent | 11 | 18\% | 1903 | 39\% | 5808 | 41\% |
| 2.6d How would you rate the technical support provided for the learning management system?: The help function within the learning management system | Totals | 79 | 100\% | 3596 | 100\% | 8918 | 100\% |
|  | Poor | 5 | 6\% | 98 | 3\% | 205 | 2\% |
|  | Fair | 7 | 9\% | 243 | 7\% | 574 | 6\% |
|  | Neutral | 21 | 27\% | 821 | 23\% | 1899 | 21\% |
|  | Good | 38 | 48\% | 1680 | 47\% | 4183 | 47\% |
|  | Excellent | 8 | 10\% | 754 | 21\% | 2057 | 23\% |
| 2.6d How would you rate the technical support provided for the learning management system?: Google or other internet search | Totals | 173 | 100\% | 8677 | 100\% | 19297 | 100\% |
|  | Poor | 4 | 2\% | 121 | 1\% | 243 | 1\% |
|  | Fair | 9 | 5\% | 409 | 5\% | 931 | 5\% |
|  | Neutral | 39 | 23\% | 1803 | 21\% | 4028 | 21\% |
|  | Good | 91 | 53\% | 4325 | 50\% | 9393 | 49\% |
|  | Excellent | 30 | 17\% | 2019 | 23\% | 4702 | 24\% |
| 2.6d How would you rate the technical support provided for the learning management system?: YouTube search | Totals | 43 | 100\% | 2240 | 100\% | 5869 | 100\% |
|  | Poor | 1 | 2\% | 37 | 2\% | 87 | 1\% |
|  | Fair | 2 | 5\% | 137 | 6\% | 321 | 5\% |
|  | Neutral | 10 | 23\% | 447 | 20\% | 1133 | 19\% |
|  | Good | 25 | 58\% | 1025 | 46\% | 2646 | 45\% |
|  | Excellent | 5 | 12\% | 594 | 27\% | 1682 | 29\% |
| 2.6d How would you rate the technical support provided for the learning management system?: My classmates | Totals | 175 | 100\% | 9419 | 100\% | 23097 | 100\% |
|  | Poor | 2 | 1\% | 50 | 1\% | 145 | 1\% |
|  | Fair | 8 | 5\% | 361 | 4\% | 872 | 4\% |
|  | Neutral | 35 | 20\% | 1702 | 18\% | 4238 | 18\% |
|  | Good | 101 | 58\% | 5294 | 56\% | 12617 | 55\% |
|  | Excellent | 29 | 17\% | 2012 | 21\% | 5225 | 23\% |



| 3.1 In what type of learning environment do you prefer to learn? | Totals | 372 | 100\% | 22055 | 100\% | 54626 | 100\% |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | One that is completely face-to-face | 126 | 34\% | 7594 | 34\% | 18277 | 33\% |
|  | One that is mostly but not completely face-to-face | 132 | 35\% | 6873 | 31\% | 16149 | 30\% |
|  | About half online and half face-to-face (blended) | 66 | 18\% | 4444 | 20\% | 11864 | 22\% |
|  | One that is mostly but not completely online | 8 | 2\% | 682 | 3\% | 2061 | 4\% |
|  | One that is completely online | 12 | 3\% | 906 | 4\% | 2711 | 5\% |
|  | No preference | 28 | 8\% | 1556 | 7\% | 3564 | 7\% |
| 3.2 For each of the following activities or assignments, please indicate your preferred learning environment.: Homework/ assignment submission | Totals | 368 | 100\% | 21848 | 100\% | 54103 | 100\% |
|  | Completely face-to-face | 33 | 9\% | 1843 | 8\% | 4772 | 9\% |
|  | Mostly face-to-face with some online components | 29 | 8\% | 2069 | 9\% | 5394 | 10\% |
|  | Equal parts face-to-face and online | 89 | 24\% | 5082 | 23\% | 12768 | 24\% |
|  | Mostly online with some face-to-face components | 77 | 21\% | 4518 | 21\% | 10906 | 20\% |
|  | Completely online | 140 | 38\% | 8336 | 38\% | 20263 | 37\% |
| 3.2 For each of the following activities or assignments, please indicate your preferred learning environment.: Collaborations or projects with peers | Totals | 363 | 100\% | 21733 | 100\% | 53646 | 100\% |
|  | Completely face-to-face | 123 | 34\% | 7787 | 36\% | 18585 | 35\% |
|  | Mostly face-to-face with some online components | 113 | 31\% | 6264 | 29\% | 15197 | 28\% |
|  | Equal parts face-to-face and online | 81 | 22\% | 4987 | 23\% | 12415 | 23\% |
|  | Mostly online with some face-to-face components | 28 | 8\% | 1524 | 7\% | 4133 | 8\% |
|  | Completely online | 18 | 5\% | 1171 | 5\% | 3316 | 6\% |
| 3.2 For each of the following activities or assignments, please indicate your preferred learning environment.: Peer-reviewing / peergrading activities | Totals | 353 | 100\% | 21244 | 100\% | 52265 | 100\% |
|  | Completely face-to-face | 112 | 32\% | 6075 | 29\% | 14652 | 28\% |
|  | Mostly face-to-face with some online components | 76 | 22\% | 4251 | 20\% | 10232 | 20\% |
|  | Equal parts face-to-face and online | 84 | 24\% | 4566 | 21\% | 11003 | 21\% |
|  | Mostly online with some face-to-face components | 42 | 12\% | 2548 | 12\% | 6133 | 12\% |
|  | Completely online | 39 | 11\% | 3804 | 18\% | 10245 | 20\% |
| 3.2 For each of the following activities or assignments, please indicate your preferred learning environment.: Faculty / student conferences | Totals | 347 | 100\% | 20981 | 100\% | 51516 | 100\% |
|  | Completely face-to-face | 214 | 62\% | 12718 | 61\% | 29522 | 57\% |
|  | Mostly face-to-face with some online components | 56 | 16\% | 3801 | 18\% | 9527 | 18\% |
|  | Equal parts face-to-face and online | 47 | 14\% | 2631 | 13\% | 6904 | 13\% |
|  | Mostly online with some face-to-face components | 15 | 4\% | 791 | 4\% | 2350 | 5\% |
|  | Completely online | 15 | 4\% | 1040 | 5\% | 3213 | 6\% |
| 3.2 For each of the following activities or assignments, please indicate your preferred learning environment.: Student presentations | Totals | 362 | 100\% | 21378 | 100\% | 52948 | 100\% |
|  | Completely face-to-face | 186 | 51\% | 10859 | 51\% | 26560 | 50\% |
|  | Mostly face-to-face with some online components | 72 | 20\% | 4292 | 20\% | 10394 | 20\% |
|  | Equal parts face-to-face and online | 40 | 11\% | 2949 | 14\% | 7240 | 14\% |
|  | Mostly online with some face-to-face components | 23 | 6\% | 1061 | 5\% | 2857 | 5\% |
|  | Completely online | 41 | 11\% | 2217 | 10\% | 5897 | 11\% |


| 3.2 For each of the following activities or assignments, please indicate your preferred learning environment.: Course-related discussions | Totals | 366 | 100\% | 21777 | 100\% | 53937 | 100\% |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Completely face-to-face | 148 | 40\% | 7936 | 36\% | 20641 | 38\% |
|  | Mostly face-to-face with some online components | 88 | 24\% | 4622 | 21\% | 11670 | 22\% |
|  | Equal parts face-to-face and online | 63 | 17\% | 4484 | 21\% | 10768 | 20\% |
|  | Mostly online with some face-to-face components | 33 | 9\% | 1826 | 8\% | 4238 | 8\% |
|  | Completely online | 34 | 9\% | 2909 | 13\% | 6620 | 12\% |
| 3.2 For each of the following activities or assignments, please indicate your preferred learning environment.: Lectures | Totals | 369 | 100\% | 21861 | 100\% | 54107 | 100\% |
|  | Completely face-to-face | 214 | 58\% | 10968 | 50\% | 27397 | 51\% |
|  | Mostly face-to-face with some online components | 78 | 21\% | 5235 | 24\% | 12443 | 23\% |
|  | Equal parts face-to-face and online | 51 | 14\% | 3499 | 16\% | 8348 | 15\% |
|  | Mostly online with some face-to-face components | 13 | 4\% | 933 | 4\% | 2511 | 5\% |
|  | Completely online | 13 | 4\% | 1226 | 6\% | 3408 | 6\% |
| 3.2 For each of the following activities or assignments, please indicate your preferred learning environment.: Labs / demonstrations | Totals | 355 | 100\% | 21091 | 100\% | 52128 | 100\% |
|  | Completely face-to-face | 249 | 70\% | 13952 | 66\% | 33598 | 64\% |
|  | Mostly face-to-face with some online components | 43 | 12\% | 3574 | 17\% | 8969 | 17\% |
|  | Equal parts face-to-face and online | 34 | 10\% | 2065 | 10\% | 5174 | 10\% |
|  | Mostly online with some face-to-face components | 11 | 3\% | 627 | 3\% | 1820 | 3\% |
|  | Completely online | 18 | 5\% | 873 | 4\% | 2567 | 5\% |
| 3.2 For each of the following activities or assignments, please indicate your preferred learning environment.: Exams, quizzes, or tests | Totals | 370 | 100\% | 21832 | 100\% | 54038 | 100\% |
|  | Completely face-to-face | 119 | 32\% | 6303 | 29\% | 14274 | 26\% |
|  | Mostly face-to-face with some online components | 68 | 18\% | 3659 | 17\% | 9192 | 17\% |
|  | Equal parts face-to-face and online | 83 | 22\% | 5492 | 25\% | 13708 | 25\% |
|  | Mostly online with some face-to-face components | 32 | 9\% | 2011 | 9\% | 5343 | 10\% |
|  | Completely online | 68 | 18\% | 4367 | 20\% | 11521 | 21\% |
| 3.2 For each of the following activities or assignments, please indicate your preferred learning environment.: Asking questions | Totals | 368 | 100\% | 21850 | 100\% | 54114 | 100\% |
|  | Completely face-to-face | 153 | 42\% | 9059 | 41\% | 22515 | 42\% |
|  | Mostly face-to-face with some online components | 75 | 20\% | 4600 | 21\% | 11309 | 21\% |
|  | Equal parts face-to-face and online | 96 | 26\% | 5485 | 25\% | 13125 | 24\% |
|  | Mostly online with some face-to-face components | 23 | 6\% | 1345 | 6\% | 3441 | 6\% |
|  | Completely online | 21 | 6\% | 1361 | 6\% | 3724 | 7\% |
| 3.3 What are the most important things for you to have when you are studying? Select up to three.: Quiet places | Totals | 372 | 100\% | 22036 | 100\% | 54587 | 100\% |
|  | unchecked | 214 | 58\% | 12368 | 56\% | 29066 | 53\% |
|  | checked | 158 | 42\% | 9668 | 44\% | 25521 | 47\% |
| 3.3 What are the most important things for you to have when you are studying? Select up to three.: Physical access to reference materials | Totals | 372 | 100\% | 22036 | 100\% | 54587 | 100\% |
|  | unchecked | 342 | 92\% | 19965 | 91\% | 48376 | 89\% |
|  | checked | 30 | 8\% | 2071 | 9\% | 6211 | 11\% |
| to have when you are studying? Select up to three.: Rooms or spaces for collaboration (e.g., rooms with movable furniture and/or software | Totals | 372 | 100\% | 22036 | 100\% | 54587 | 100\% |
|  | unchecked | 323 | 87\% | 19431 | 88\% | 47820 | 88\% |
|  | checked | 49 | 13\% | 2605 | 12\% | 6767 | 12\% |
| 3.3 What are the most important things for you to have when you are studying? Select up to three.: Access to specialized software | Totals | 372 | 100\% | 22036 | 100\% | 54587 | 100\% |
|  | unchecked | 358 | 96\% | 21054 | 96\% | 51166 | 94\% |
|  | checked | 14 | 4\% | 982 | 4\% | 3421 | 6\% |
| 3.3 What are the most important things for you to have when you are studying? Select up to three.: Access to Wi-Fi | Totals | 372 | 100\% | 22036 | 100\% | 54587 | 100\% |
|  | unchecked | 58 | 16\% | 3532 | 16\% | 10416 | 19\% |
|  | checked | 314 | 84\% | 18504 | 84\% | 44171 | 81\% |
| 3.3 What are the most important things for you to have when you are studying? Select up to three.: Mobile phone reception | Totals | 372 | 100\% | 22036 | 100\% | 54587 | 100\% |
|  | unchecked | 342 | 92\% | 19926 | 90\% | 49379 | 90\% |
|  | checked | 30 | 8\% | 2110 | 10\% | 5208 | 10\% |


| 3.3 What are the most important things for you to have when you are studying? Select up to three.: Access to snacks and coffee/soda | Totals | 372 | 100\% | 22036 | 100\% | 54587 | 100\% |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | unchecked | 328 | 88\% | 19437 | 88\% | 47088 | 86\% |
|  | checked | 44 | 12\% | 2599 | 12\% | 7499 | 14\% |
| 3.3 What are the most important things for you to have when you are studying? Select up to three.: Access to power outlets | Totals | 372 | 100\% | 22036 | 100\% | 54587 | 100\% |
|  | unchecked | 175 | 47\% | 12103 | 55\% | 32919 | 60\% |
|  | checked | 197 | 53\% | 9933 | 45\% | 21668 | 40\% |
| to have when you are studying? Select up to three.: Room to spread out (e.g., laptop, books, papers) | Totals | 372 | 100\% | 22036 | 100\% | 54587 | 100\% |
|  | unchecked | 186 | 50\% | 11264 | 51\% | 29110 | 53\% |
|  | checked | 186 | 50\% | 10772 | 49\% | 25477 | 47\% |
| to have when you are studying? Select up to three.: A secure place where you can leave your belongings for a short time | Totals | 372 | 100\% | 22036 | 100\% | 54587 | 100\% |
|  | unchecked | 329 | 88\% | 19368 | 88\% | 47961 | 88\% |
|  | checked | 43 | 12\% | 2668 | 12\% | 6626 | 12\% |
| 3.3 What are the most important things for you to have when you are studying? Select up to three.: Access to printers | Totals | 372 | 100\% | 22036 | 100\% | 54587 | 100\% |
|  | unchecked | 343 | 92\% | 19245 | 87\% | 46931 | 86\% |
|  | checked | 29 | 8\% | 2791 | 13\% | 7656 | 14\% |
| 3.3 What are the most important things for you to have when you are studying? Select up to three.: Other | Totals | 372 | 100\% | 22036 | 100\% | 54587 | 100\% |
|  | unchecked | 370 | 99\% | 21881 | 99\% | 54114 | 99\% |
|  | checked | 2 | 1\% | 155 | 1\% | 473 | 1\% |
| 3.4 Thinking about your college/university experiences within the past 12 months, rate your level of agreement with the following statements: My instructors typically...: ...use technology to engage me in the learning process | Totals | 371 | 100\% | 21942 | 100\% | 54310 | 100\% |
|  | Strongly disagree | 10 | 3\% | 550 | 3\% | 1482 | 3\% |
|  | Disagree | 31 | 8\% | 1633 | 7\% | 3978 | 7\% |
|  | Neutral | 106 | 29\% | 5310 | 24\% | 13270 | 24\% |
|  | Agree | 178 | 48\% | 10781 | 49\% | 26038 | 48\% |
|  | Strongly agree | 46 | 12\% | 3668 | 17\% | 9542 | 18\% |
| experiences within the past 12 months, rate your level of agreement with the following statements: My instructors typically...: ...use technology during class to enhance learning with additional materials (e.g., by providing audio or video | Totals | 372 | 100\% | 21935 | 100\% | 54303 | 100\% |
|  | Strongly disagree | 10 | 3\% | 702 | 3\% | 1780 | 3\% |
|  | Disagree | 40 | 11\% | 1796 | 8\% | 4255 | 8\% |
|  | Neutral | 81 | 22\% | 4805 | 22\% | 11856 | 22\% |
|  | Agree | 159 | 43\% | 10151 | 46\% | 24828 | 46\% |
|  | Strongly agree | 82 | 22\% | 4481 | 20\% | 11584 | 21\% |
| experiences within the past 12 months, rate your level of agreement with the following statements: My instructors typically...: ..encourage me to use my own technology devices during class to deepen learning (e.g., by searching online for related concepts, | Totals | 372 | 100\% | 21969 | 100\% | 54357 | 100\% |
|  | Strongly disagree | 31 | 8\% | 1919 | 9\% | 4711 | 9\% |
|  | Disagree | 107 | 29\% | 4638 | 21\% | 10994 | 20\% |
|  | Neutral | 117 | 31\% | 6453 | 29\% | 16127 | 30\% |
|  | Agree | 93 | 25\% | 6659 | 30\% | 16383 | 30\% |
|  | Strongly agree | 24 | 6\% | 2300 | 10\% | 6142 | 11\% |
| experiences within the past 12 months, rate your level of agreement with the following statements: My instructors typically...: ..encourage me to use online collaboration tools to communicate/collaborate with the instructor or other students in or outside class | Totals | 369 | 100\% | 21937 | 100\% | 54311 | 100\% |
|  | Strongly disagree | 8 | 2\% | 651 | 3\% | 1801 | 3\% |
|  | Disagree | 30 | 8\% | 1925 | 9\% | 4789 | 9\% |
|  | Neutral | 96 | 26\% | 5796 | 26\% | 14468 | 27\% |
|  | Agree | 181 | 49\% | 10074 | 46\% | 24235 | 45\% |
|  | Strongly agree | 54 | 15\% | 3491 | 16\% | 9018 | 17\% |
| 3.4 Thinking about your college/university experiences within the past 12 months, rate your level of agreement with the following statements: My instructors typically...: ..encourage me to use technology for creative or critical-thinking tasks | Totals | 371 | 100\% | 21931 | 100\% | 54290 | 100\% |
|  | Strongly disagree | 16 | 4\% | 810 | 4\% | 2168 | 4\% |
|  | Disagree | 57 | 15\% | 2769 | 13\% | 6537 | 12\% |
|  | Neutral | 122 | 33\% | 7070 | 32\% | 17139 | 32\% |
|  | Agree | 144 | 39\% | 8612 | 39\% | 21252 | 39\% |
|  | Strongly agree | 32 | 9\% | 2670 | 12\% | 7194 | 13\% |
| 3.4 Thinking about your college/university experiences within the past 12 months, rate your level of agreement with the following statements: My instructors typically...: ...have me use my laptop as a learning tool in class | Totals | 347 | 100\% | 20029 | 100\% | 49910 | 100\% |
|  | Strongly disagree | 21 | 6\% | 1130 | 6\% | 3361 | 7\% |
|  | Disagree | 81 | 23\% | 2909 | 15\% | 7722 | 15\% |
|  | Neutral | 98 | 28\% | 5486 | 27\% | 13940 | 28\% |
|  | Agree | 116 | 33\% | 7291 | 36\% | 16958 | 34\% |
|  | Strongly agree | 31 | 9\% | 3213 | 16\% | 7929 | 16\% |
| 3.4 Thinking about your college/university experiences within the past 12 months, rate your level of agreement with the following statements: My instructors typically...: ...have me use my hybrid/2-in-1 as a learning tool in class | Totals | 50 | 100\% | 2868 | 100\% | 5359 | 100\% |
|  | Strongly disagree | 3 | 6\% | 287 | 10\% | 613 | 11\% |
|  | Disagree | 8 | 16\% | 447 | 16\% | 908 | 17\% |
|  | Neutral | 21 | 42\% | 888 | 31\% | 1718 | 32\% |
|  | Agree | 14 | 28\% | 821 | 29\% | 1418 | 26\% |
|  | Strongly agree | 4 | 8\% | 425 | 15\% | 702 | 13\% |
| 3.4 Thinking about your college/university experiences within the past 12 months, rate your level of agreement with the following statements: My instructors typically...: ...have me use my tablet as a learning tool in class | Totals | 114 | 100\% | 7247 | 100\% | 18892 | 100\% |
|  | Strongly disagree | 28 | 25\% | 1364 | 19\% | 3575 | 19\% |
|  | Disagree | 37 | 32\% | 1784 | 25\% | 4429 | 23\% |
|  | Neutral | 30 | 26\% | 2243 | 31\% | 5876 | 31\% |
|  | Agree | 15 | 13\% | 1298 | 18\% | 3513 | 19\% |
|  | Strongly agree | 4 | 4\% | 558 | 8\% | 1499 | 8\% |
| 3.4 Thinking about your college/university experiences within the past 12 months, rate your level of agreement with the following statements: My instructors typically...: ...have me use my smartphone as a learning tool in class | Totals | 365 | 100\% | 21446 | 100\% | 52943 | 100\% |
|  | Strongly disagree | 99 | 27\% | 3923 | 18\% | 9361 | 18\% |
|  | Disagree | 127 | 35\% | 6363 | 30\% | 14891 | 28\% |
|  | Neutral | 76 | 21\% | 5686 | 27\% | 14702 | 28\% |
|  | Agree | 53 | 15\% | 4254 | 20\% | 10768 | 20\% |
|  | Strongly agree | 10 | 3\% | 1220 | 6\% | 3221 | 6\% |
| instructors to do with technology to enhance your academic success? | Totals | 209 | 100\% | 12109 | 100\% | 29518 | 100\% |
|  | unchecked | 209 | 100\% | 12109 | 100\% | 29518 | 100\% |
| 3.5b What is ONE thing you would like your institution to do with technology to enhance your academic success? | Totals | 215 | 100\% | 11955 | 100\% | 29020 | 100\% |
|  | unchecked | 215 | 100\% | 11955 | 100\% | 29019 | 100\% |
|  | checked |  |  |  |  | 1 | 0\% |


| 3.6 What technologies have the greatest positive impact on your academic work? | Totals | 219 | 100\% | 12189 | 100\% | 29856 | 100\% |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | unchecked | 219 | 100\% | 12189 | 100\% | 29856 | 100\% |
| 3.7 May we share your open-ended, written responses with your institution? | Totals | 372 | 100\% | 22145 | 100\% | 54869 | 100\% |
|  | No | 145 | 39\% | 9157 | 41\% | 22571 | 41\% |
|  | Yes | 227 | 61\% | 12988 | 59\% | 32298 | 59\% |
| 4.1 Please tell us about your personal devices and online account security practices.: I sometimes let other people use my mobile devices unsupervised. | Totals | 372 | 100\% | 21857 | 100\% | 54132 | 100\% |
|  | No | 236 | 63\% | 13601 | 62\% | 34779 | 64\% |
|  | Yes | 131 | 35\% | 7729 | 35\% | 18105 | 33\% |
|  | Don't know | 5 | 1\% | 527 | 2\% | 1248 | 2\% |
| and online account security practices.: In general, I secure access to my computer, tablet, and smartphone with a password, PIN, or biometric security feature. | Totals | 371 | 100\% | 21858 | 100\% | 54124 | 100\% |
|  | No | 24 | 6\% | 1960 | 9\% | 4946 | 9\% |
|  | Yes | 340 | 92\% | 19297 | 88\% | 47732 | 88\% |
|  | Don't know | 7 | 2\% | 601 | 3\% | 1446 | 3\% |
| and online account security practices.: In general, I use a combination of alpha, numeric, and symbol character passwords for my online accounts. | Totals | 372 | 100\% | 21850 | 100\% | 54128 | 100\% |
|  | No | 30 | 8\% | 2209 | 10\% | 5677 | 10\% |
|  | Yes | 334 | 90\% | 18880 | 86\% | 46444 | 86\% |
|  | Don't know | 8 | 2\% | 761 | 3\% | 2007 | 4\% |
| 4.1 Please tell us about your personal devices and online account security practices.: I use a password vault or manager to generate and store my passwords. | Totals | 372 | 100\% | 21848 | 100\% | 54095 | 100\% |
|  | No | 241 | 65\% | 14118 | 65\% | 35003 | 65\% |
|  | Yes | 118 | 32\% | 6892 | 32\% | 16759 | 31\% |
|  | Don't know | 13 | 3\% | 838 | 4\% | 2333 | 4\% |
| and online account security practices.: I have given the password or PIN for my <span style="color:\#b21e40;"><em>computer, tablet, or smartphone</em></span> to another person | Totals | 372 | 100\% | 21858 | 100\% | 54125 | 100\% |
|  | No | 229 | 62\% | 12207 | 56\% | 31307 | 58\% |
|  | Yes | 139 | 37\% | 9119 | 42\% | 21606 | 40\% |
|  | Don't know | 4 | 1\% | 532 | 2\% | 1212 | 2\% |
| and online account security practices.: I have let someone log in as me to a college or university service, system, application, or website in the past 12 months. | Totals | 372 | 100\% | 21851 | 100\% | 54108 | 100\% |
|  | No | 322 | 87\% | 18250 | 84\% | 45342 | 84\% |
|  | Yes | 45 | 12\% | 2988 | 14\% | 7327 | 14\% |
|  | Don't know | 5 | 1\% | 613 | 3\% | 1439 | 3\% |
| 4.1 Please tell us about your personal devices and online account security practices.: I have had a computer, tablet, or smartphone stolen in the past 12 months. | Totals | 371 | 100\% | 21857 | 100\% | 54132 | 100\% |
|  | No | 360 | 97\% | 19910 | 91\% | 49038 | 91\% |
|  | Yes | 7 | 2\% | 1560 | 7\% | 4187 | 8\% |
|  | Don't know | 4 | 1\% | 387 | 2\% | 907 | 2\% |
| 4.1 Please tell us about your personal devices and online account security practices.: I have had an online account hacked in the past 12 months. | Totals | 371 | 100\% | 21861 | 100\% | 54121 | 100\% |
|  | No | 328 | 88\% | 18507 | 85\% | 45988 | 85\% |
|  | Yes | 28 | 8\% | 2093 | 10\% | 5070 | 9\% |
|  | Don't know | 15 | 4\% | 1261 | 6\% | 3063 | 6\% |
| 4.1 Please tell us about your personal devices and online account security practices.: I use encrypted apps to message with my friends and/or family. | Totals | 372 | 100\% | 21838 | 100\% | 54079 | 100\% |
|  | No | 222 | 60\% | 13872 | 64\% | 31843 | 59\% |
|  | Yes | 80 | 22\% | 4608 | 21\% | 13824 | 26\% |
|  | Don't know | 70 | 19\% | 3358 | 15\% | 8412 | 16\% |
| and online account security practices.: I have given my password or PIN for an <span style="color:\#b21e40;"><em>online account</em></span> to another person in the | Totals | 372 | 100\% | 21861 | 100\% | 54139 | 100\% |
|  | No | 285 | 77\% | 16258 | 74\% | 41180 | 76\% |
|  | Yes | 79 | 21\% | 4943 | 23\% | 11447 | 21\% |
|  | Don't know | 8 | 2\% | 660 | 3\% | 1512 | 3\% |
| 4.2 Does your institution provide mandatory or optional information security training?Select all that apply.: No | Totals | 372 | 100\% | 22145 | 100\% | 54869 | 100\% |
|  | unchecked | 240 | 65\% | 16073 | 73\% | 39583 | 72\% |
|  | checked | 132 | 35\% | 6072 | 27\% | 15286 | 28\% |
| 4.2 Does your institution provide mandatory or optional information security training?Select all that apply.: Yes, mandatory training | Totals | 372 | 100\% | 22145 | 100\% | 54869 | 100\% |
|  | unchecked | 371 | 100\% | 21383 | 97\% | 52112 | 95\% |
|  | checked | 1 | 0\% | 762 | 3\% | 2757 | 5\% |
| 4.2 Does your institution provide mandatory or optional information security training?Select all that apply.: Yes, optional training | Totals | 372 | 100\% | 22145 | 100\% | 54869 | 100\% |
|  | unchecked | 357 | 96\% | 19906 | 90\% | 48866 | 89\% |
|  | checked | 15 | 4\% | 2239 | 10\% | 6003 | 11\% |
| 4.2 Does your institution provide mandatory or optional information security training?Select all that apply.: Don't know | Totals | 372 | 100\% | 22145 | 100\% | 54869 | 100\% |
|  | unchecked | 149 | 40\% | 9241 | 42\% | 24327 | 44\% |
|  | checked | 223 | 60\% | 12904 | 58\% | 30542 | 56\% |
| 4.3 In the past 12 months, have you participated in your institution's information security training? | Totals | 14 | 100\% | 2721 | 100\% | 7905 | 100\% |
|  | No | 11 | 79\% | 1832 | 67\% | 5103 | 65\% |
|  | Yes | 3 | 21\% | 889 | 33\% | 2802 | 35\% |
| 4.4 How useful was the information security training? | Totals | 3 | 100\% | 887 | 100\% | 2796 | 100\% |
|  | Not at all useful | $-\quad$ |  | 25 | 3\% | 60 | 2\% |
|  | Not very useful | - | - | 108 | 12\% | 251 | 9\% |
|  | Moderately useful | 1 | 33\% | 409 | 46\% | 1114 | 40\% |
|  | Very useful | 1 | 33\% | 290 | 33\% | 1084 | 39\% |
|  | Extremely useful | 1 | 33\% | 55 | 6\% | 287 | 10\% |
| 4.5 What could your institution do to make the information security training more useful? | Totals | - |  | 227 | 100\% | 535 | 100\% |
|  | unchecked |  |  | 227 | 100\% | 535 | 100\% |
| 4.6 Please tell us how much you agree or disagree with the following statements about data/information privacy and security:: I have confidence in my institution's information security practices. | Totals | 323 | 100\% | 20157 | 100\% | 50090 | 100\% |
|  | Strongly disagree | 10 | 3\% | 437 | 2\% | 1260 | 3\% |
|  | Disagree | 18 | 6\% | 1052 | 5\% | 2750 | 5\% |
|  | Neutral | 101 | 31\% | 5216 | 26\% | 12803 | 26\% |
|  | Agree | 153 | 47\% | 9775 | 48\% | 23396 | 47\% |
|  | Strongly agree | 41 | 13\% | 3677 | 18\% | 9881 | 20\% |


| 4.6 Please tell us how much you agree or disagree with the following statements about data/information privacy and security:: I understand relevant college/university policies about data use, storage, and protection. | Totals | 332 | 100\% | 20004 | 100\% | 49709 | 100\% |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Strongly disagree | 18 | 5\% | 654 | 3\% | 1517 | 3\% |
|  | Disagree | 66 | 20\% | 2513 | 13\% | 5507 | 11\% |
|  | Neutral | 77 | 23\% | 4930 | 25\% | 11930 | 24\% |
|  | Agree | 124 | 37\% | 8916 | 45\% | 22518 | 45\% |
|  | Strongly agree | 47 | 14\% | 2991 | 15\% | 8237 | 17\% |
| 4.6 Please tell us how much you agree or disagree with the following statements about data/information privacy and security:: I have confidence in my ability to follow my institution's information security policies and procedures. | Totals | 334 | 100\% | 20434 | 100\% | 50741 | 100\% |
|  | Strongly disagree | 6 | 2\% | 259 | 1\% | 683 | 1\% |
|  | Disagree | 24 | 7\% | 771 | 4\% | 1791 | 4\% |
|  | Neutral | 58 | 17\% | 3729 | 18\% | 9068 | 18\% |
|  | Agree | 175 | 52\% | 10927 | 53\% | 26404 | 52\% |
|  | Strongly agree | 71 | 21\% | 4748 | 23\% | 12795 | 25\% |
| 4.6 Please tell us how much you agree or disagree with the following statements about data/information privacy and security:: My institution's privacy and security policies impede my productivity. | Totals | 320 | 100\% | 19474 | 100\% | 47505 | 100\% |
|  | Strongly disagree | 33 | 10\% | 1341 | 7\% | 3708 | 8\% |
|  | Disagree | 157 | 49\% | 7272 | 37\% | 16605 | 35\% |
|  | Neutral | 71 | 22\% | 5406 | 28\% | 13517 | 28\% |
|  | Agree | 43 | 13\% | 3818 | 20\% | 9521 | 20\% |
|  | Strongly agree | 16 | 5\% | 1637 | 8\% | 4154 | 9\% |
| 4.6 Please tell us how much you agree or disagree with the following statements about data/information privacy and security:: I benefit from my institution's privacy and security policies. | Totals | 302 | 100\% | 19117 | 100\% | 47296 | 100\% |
|  | Strongly disagree | 10 | 3\% | 262 | 1\% | 716 | 2\% |
|  | Disagree | 4 | 1\% | 609 | 3\% | 1644 | 3\% |
|  | Neutral | 107 | 35\% | 6200 | 32\% | 15067 | 32\% |
|  | Agree | 132 | 44\% | 8787 | 46\% | 21161 | 45\% |
|  | Strongly agree | 49 | 16\% | 3259 | 17\% | 8708 | 18\% |
| disagree with the following statements about data/information privacy and security:: I have confidence in my institution's ability to safeguard my personal digital information (e.g., logins; swipe-card data; accessing the library, health center, or fitness center; event | Totals | 337 | 100\% | 20488 | 100\% | 50669 | 100\% |
|  | Strongly disagree | 8 | 2\% | 454 | 2\% | 1193 | 2\% |
|  | Disagree | 24 | 7\% | 1198 | 6\% | 2950 | 6\% |
|  | Neutral | 71 | 21\% | 4576 | 22\% | 11110 | 22\% |
|  | Agree | 173 | 51\% | 10160 | 50\% | 24489 | 48\% |
|  | Strongly agree | 61 | 18\% | 4100 | 20\% | 10927 | 22\% |
| 4.6 Please tell us how much you agree or disagree with the following statements about data/information privacy and security:: I have confidence in my institution's ability to safeguard my personal data (e.g., financial information, transcripts, test scores). | Totals | 339 | 100\% | 20572 | 100\% | 50939 | 100\% |
|  | Strongly disagree | 9 | 3\% | 419 | 2\% | 1121 | 2\% |
|  | Disagree | 21 | 6\% | 1014 | 5\% | 2529 | 5\% |
|  | Neutral | 67 | 20\% | 4116 | 20\% | 10104 | 20\% |
|  | Agree | 176 | 52\% | 10317 | 50\% | 24887 | 49\% |
|  | Strongly agree | 66 | 19\% | 4706 | 23\% | 12298 | 24\% |
| disagree with the following statements about data/information privacy and security:: I understand how my institution uses the personal data they collect about me (e.g., personal digital data, financial data, academic data). | Totals | 321 | 100\% | 19743 | 100\% | 48632 | 100\% |
|  | Strongly disagree | 46 | 14\% | 1786 | 9\% | 3795 | 8\% |
|  | Disagree | 80 | 25\% | 4498 | 23\% | 10088 | 21\% |
|  | Neutral | 76 | 24\% | 5114 | 26\% | 12650 | 26\% |
|  | Agree | 94 | 29\% | 6054 | 31\% | 15758 | 32\% |
|  | Strongly agree | 25 | 8\% | 2291 | 12\% | 6341 | 13\% |
| 4.6 Please tell us how much you agree or disagree with the following statements about data/information privacy and security:: I benefit from my institution's collection and use of my personal data (e.g., improved services, advising). | Totals | 290 | 100\% | 18245 | 100\% | 45251 | 100\% |
|  | Strongly disagree | 22 | 8\% | 870 | 5\% | 2154 | 5\% |
|  | Disagree | 32 | 11\% | 1979 | 11\% | 4918 | 11\% |
|  | Neutral | 124 | 43\% | 7265 | 40\% | 17589 | 39\% |
|  | Agree | 85 | 29\% | 5936 | 33\% | 14775 | 33\% |
|  | Strongly agree | 27 | 9\% | 2195 | 12\% | 5815 | 13\% |
| 4.7 Please indicate your preference for security versus convenience for each of the technologies or services provided by your institution.: User account / password policies (e.g., single signon, multi-factor authentication) | Totals | 365 | 100\% | 21617 | 100\% | 53426 | 100\% |
|  | Security is most important | 112 | 31\% | 5844 | 27\% | 15915 | 30\% |
|  | Both, but security is more important than convenience | 93 | 25\% | 5518 | 26\% | 13444 | 25\% |
|  | Security and convenience are equally important | 132 | 36\% | 7567 | 35\% | 18245 | 34\% |
|  | Both, but convenience is more important than security | 23 | 6\% | 1998 | 9\% | 4256 | 8\% |
|  | Convenience is most important | 5 | 1\% | 690 | 3\% | 1566 | 3\% |
| 4.7 Please indicate your preference for security versus convenience for each of the technologies or services provided by your institution.: Connecting my personal devices to institutional networks (e.g., Wi-Fi, printing stations) | Totals | 365 | 100\% | 21611 | 100\% | 53438 | 100\% |
|  | Security is most important | 72 | 20\% | 3527 | 16\% | 10157 | 19\% |
|  | Both, but security is more important than convenience | 73 | 20\% | 4680 | 22\% | 11741 | 22\% |
|  | Security and convenience are equally important | 139 | 38\% | 8601 | 40\% | 21024 | 39\% |
|  | Both, but convenience is more important than security | 52 | 14\% | 3229 | 15\% | 7098 | 13\% |
|  | Convenience is most important | 29 | 8\% | 1574 | 7\% | 3418 | 6\% |


|  |  |  |  |  |  |
| :--- | :--- | ---: | ---: | ---: | ---: | ---: | ---: |


|  | 340 | $100 \%$ | 19287 | $100 \%$ | 47414 |  |
| :--- | :--- | ---: | ---: | ---: | ---: | ---: | ---: |


| 5.11 How many hours a week on average do you work? | Totals | 359 | 100\% | 21316 | 100\% | 52564 | 100\% |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Fewer than 10 | 66 | 18\% | 2899 | 14\% | 7055 | 13\% |
|  | At least 10 but fewer than <br> 20 | 78 | 22\% | 5271 | 25\% | 11484 | 22\% |
|  | At least 20 but fewer than 30 | 34 | 9\% | 2763 | 13\% | 6654 | 13\% |
|  | At least 30 but fewer than 40 | 18 | 5\% | 1170 | 5\% | 3312 | 6\% |
|  | 40 or more | 19 | 5\% | 1117 | 5\% | 3809 | 7\% |
|  | Not employed (from 5.10) | 144 | 40\% | 8096 | 38\% | 20250 | 39\% |
| 5.12 Which of the following best describes your technology use in high school? | Totals | 368 | 100\% | 21786 | 100\% | 53967 | 100\% |
|  | One-to-one device usage (i.e., every student had a school-issued computing device) | 24 | 7\% | 3598 | 17\% | 7597 | 14\% |
|  | Bring your own device (BYOD) | 133 | 36\% | 6829 | 31\% | 16316 | 30\% |
|  | A set of classroom devices that students share | 67 | 18\% | 4069 | 19\% | 9530 | 18\% |
|  | Devices available in a centralized laboratory/space | 107 | 29\% | 5604 | 26\% | 14635 | 27\% |
|  | None of the above | 37 | 10\% | 1686 | 8\% | 5889 | 11\% |
| 5.13 How do you identify? | Totals | 362 | 100\% | 21564 | 100\% | 53432 | 100\% |
|  | Male | 135 | 37\% | 8111 | 38\% | 19920 | 37\% |
|  | Female | 216 | 60\% | 13112 | 61\% | 32534 | 61\% |
|  | Prefer not to answer | 11 | 3\% | 341 | 2\% | 978 | 2\% |
| 5.14 What is your ethnic background?: American Indian/Native American/Alaskan native | Totals | 372 | 100\% | 22145 | 100\% | 41826 | 100\% |
|  | unchecked | 368 | 99\% | 21762 | 98\% | 40724 | 97\% |
|  | checked | 4 | 1\% | 383 | 2\% | 1102 | 3\% |
| 5.14 What is your ethnic background?: Asian/Pacific Islander | Totals | 372 | 100\% | 22145 | 100\% | 41826 | 100\% |
|  | unchecked | 258 | 69\% | 18598 | 84\% | 36888 | 88\% |
|  | checked | 114 | 31\% | 3547 | 16\% | 4938 | 12\% |
| 5.14 What is your ethnic background?: Black/African American | Totals | 372 | 100\% | 22145 | 100\% | 41826 | 100\% |
|  | unchecked | 325 | 87\% | 20845 | 94\% | 38890 | 93\% |
|  | checked | 47 | 13\% | 1300 | 6\% | 2936 | 7\% |
| 5.14 What is your ethnic background?: Hispanic/Latino | Totals | 372 | 100\% | 22145 | 100\% | 41826 | 100\% |
|  | unchecked | 338 | 91\% | 17244 | 78\% | 34118 | 82\% |
|  | checked | 34 | 9\% | 4901 | 22\% | 7708 | 18\% |
| 5.14 What is your ethnic background?: White | Totals | 372 | 100\% | 22145 | 100\% | 41826 | 100\% |
|  | unchecked | 180 | 48\% | 9352 | 42\% | 15344 | 37\% |
|  | checked | 192 | 52\% | 12793 | 58\% | 26482 | 63\% |
| 5.14 What is your ethnic background?: Other | Totals | 372 | 100\% | 22145 | 100\% | 41826 | 100\% |
|  | unchecked | 365 | 98\% | 21776 | 98\% | 41070 | 98\% |
|  | checked | 7 | 2\% | 369 | 2\% | 756 | 2\% |

